

Discrimination is Against the Law

New River Valley Heart Clinic (NRVHC), a division of Physicians Care of Virginia (PCV) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. NRVHC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

NRVHC provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats such as large print, audio or accessible electronic formats

NRVHC provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact our Civil Rights Coordinator: Sharon Woodfield.

If you believe that NRVHC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Sharon Woodfield
2602 Franklin Rd.
Roanoke, VA 24014
540-344-1400

You can file a grievance in person or by mail. If you need help filing a grievance, Sharon Woodfield is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This Discrimination Notice is available at our Front Desk in the following languages:

Spanish, Korean, Vietnamese, Chinese, Arabic, Tagalog, Persian, Amharic, Urdu, French, Russian, Hindi, German, Bengali and Yoruba

Posted October 2016